

## 2015 HUD CoC Competition Evaluation Instrument Scoring Guide and Frequently Asked Questions

Please use this guide as a reference for better understanding of how scoring is determined for the 2015 Evaluation process, and also when reviewing your preliminary and final scores.

### **Definitions and Terms:**

*Average:* The average score indicates the mean score, which is calculated by adding all scores together and dividing by the total number of scores.

*Median:* The median is the middle point among all scores, which separates the higher half from the lower half of scores.

### **Frequently Asked Questions:**

*What is the difference between the preliminary and final scores?*

The preliminary scores are sent after the Evaluations are reviewed by the Chicago Alliance staff. All agencies then have the opportunity to review their scores and submit appeals to the Appeals Committee. The final scores reflect any changes based on Appeals and/or any calculation errors.

*How are the Points Possible determined for each project?*

Each project may have a different number of total points possible on their scorecard. The points possible will take into account various circumstances where one or more questions would not apply to a particular project. For example, New, former Shelter Plus Care, and DV projects have certain questions removed from their total points possible as they are not applicable.

*Can projects lose points between their Preliminary and Final scores?*

No. Projects will only have the potential to gain points and will not be penalized if percentiles change due to appeals or other scoring adjustments. Please see more information below regarding percentiles for the Performance section scoring.

*What does "Verified Response" mean and why is it different than my Agency Response?*

The "Agency Response" column indicates the response given in the Evaluation Submission. The Verified Response indicates the response calculated by the Chicago Alliance staff, using the 625 HUD CoC APR Report and other documentation submitted with the Evaluation. All scores are based on verification from the Alliance staff.

*How are the Project Performance and Consumer Outcomes questions verified and scored?*

These questions are verified by Chicago Alliance staff using the formulas indicated in the Project Performance and Consumer Outcomes Calculation Worksheet, provided with the Evaluation Instrument. These formulas are checked against your project's 0625 HUD CoC APR in Excel format, which is submitted as part of the Evaluation.

### *Why are percentiles used to score Project Performance in 2015?*

Following a lack of differentiation in performance scoring for the 2013 Evaluations, the HUD McKinney-Vento (HMV) Committee determined that percentile scoring would more accurately capture performance and allow for better ranking among projects. In 2013, the quartile criteria for scoring performance was removed, which led to minimal variation in scoring. Therefore, it is expected that projects may see a significant difference in scores from years prior to 2014, when percentiles were reintroduced. The HMV Committee voted to continue utilizing percentile scoring for 2015.

### **How are percentiles determined and how does this scoring work?**

For 2015, percentiles will be utilized for scoring the Project Performance and Consumer Outcomes section of the Evaluation Instrument. A percentile is a value on a scale of 100 that indicates the percentage of a distribution that is equal to or below it. For example, if 5 points are to be awarded to the responses in the 90<sup>th</sup> percentile, 5 points would be awarded to the **top 10% of responses**. This does not mean that any project with a response above 90% will receive the highest amount of points. This type of scoring allows for *ranking* within the values reported, therefore the 90<sup>th</sup> percentile is determined by the highest values reported. See the example below:

Let's say there are 20 Responses for Q. X( % exit to PH): 95%, 95%, 93%, 92%, 90%, 85%, 83%, 80%, 78%, 75%, 72%, 70%, 65%, 55%, 33%, 10%, 0%, 0%, 0%, 0%

The scoring criteria is as follows: 5 points – 90<sup>th</sup> percentile, 4 points – 80<sup>th</sup> percentile, 3 points 70<sup>th</sup> percentile, 2 points – 60<sup>th</sup> percentile, 1 point -50<sup>th</sup> percentile, 0 points – below 50<sup>th</sup> percentile

As explained, the top 9% would receive the full 5 points, which in this case would be those highlighted in red. This is because 90% (18 out of 20) of the scores fall below these two scores, therefore establishing the 90<sup>th</sup> percentile. The scores highlighted in green would receive 4 points, because 80% of the scores fall below 92%, and so on. The last ten responses listed would not receive points, because they fall below the 50<sup>th</sup> percentile, meaning the last 50% of values fall below 75%.

### *How do appeals affect percentile scoring?*

Percentiles are based on the values or responses provided, therefore if responses or values are changed or updated, the percentiles will also change. For this reason, the percentiles are not available with the preliminary scores. When all performance responses and scores have been finalized following appeals, the percentiles will be final and will be provided.

Please note: If after appeals, your project fell to a lower percentile, your points would not be reduced. As explained above, you can only gain points from your preliminary scores and points would not be taken away if you had fallen into a lower percentile following appeals. It is highly recommended that your agency reviews the final percentiles to determine where your project fell in relation to others, based on the verified responses.

## Final Percentiles:

### **Interim Housing**

Q2: Of the consumers who left the project, what percentage of consumers went into permanent housing?

94.13%	90 <sup>th</sup> percentile - 7 points
93.83%	80 <sup>th</sup> percentile - 6 points
90.80%	70 <sup>th</sup> percentile - 5 points
85.64%	60 <sup>th</sup> percentile - 4 points
82.76%	50 <sup>th</sup> percentile - 3 points
70.19%	40 <sup>th</sup> percentile - 2 points
58.72%	30 <sup>th</sup> percentile - 1 point

Q3: Did the project increase the number of consumers placed into PH compared to the previous year, or does the project currently operate at 95% or above in placing consumers in PH?

95% or above placement to PH	5 points
Increase compared to previous year:	
29.44%	90 <sup>th</sup> percentile – 4 points
25.07%	80 <sup>th</sup> percentile – 3 points
22.34%	70 <sup>th</sup> percentile – 2 points
19.90%	60 <sup>th</sup> percentile – 1 point

Q4: What percentage of consumers who departed the project into permanent housing in the previous year retained permanent housing at the 6-month follow-up?

96.61%	90 <sup>th</sup> percentile – 5 points
94.90%	80 <sup>th</sup> percentile - 4 points
92.20%	70 <sup>th</sup> percentile – 3 points
90.76%	60 <sup>th</sup> percentile – 2 points
89.94%	50 <sup>th</sup> percentile – 1 point

**PH w STS**

Q5: Of the consumers who left the project, what percentage of consumers exited to permanent housing and/or assumed responsibility for their lease?

97.88%	90 <sup>th</sup> percentile – 7 points
88.98%	80 <sup>th</sup> percentile – 6 points
87.61%	70 <sup>th</sup> percentile – 5 points
85.48%	60 <sup>th</sup> percentile – 4 points
83.60%	50 <sup>th</sup> percentile – 3 points
83.09%	40 <sup>th</sup> percentile – 2 points
73.07%	30 <sup>th</sup> percentiles – 1 point

Q6: Did the project significantly increase the number of consumers placed in permanent housing compared to the previous year, or does the project currently operate at 95% or above in placing consumers in permanent housing?

95% or above placement to PH	5 points
Increase compared to previous year:	
24.37%	90 <sup>th</sup> percentile – 4 points
16.47%	80 <sup>th</sup> percentile – 3 points
6.96%	70 <sup>th</sup> percentile – 2 points
4.21%	60 <sup>th</sup> percentile – 1 point

Q7: What percentage of consumers, who departed the program to permanent housing retained permanent housing at the 6-month follow-up?

100.00%	90 <sup>th</sup> percentile – 5 points
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96.94%	80 <sup>th</sup> percentile – 4 points
94.52%	70 <sup>th</sup> percentile – 3 points
92.65%	60 <sup>th</sup> percentile – 2 points
87.50%	50 <sup>th</sup> percentile – 1 point

**PH – Youth Project Based**

Q8: Of the consumers who left the project, what percentage of consumers went into permanent housing?

92.11%	90 <sup>th</sup> Percentile – 7 points
84.21%	80 <sup>th</sup> percentile – 6 points
78.47%	70 <sup>th</sup> percentile – 5 points
72.73%	60 <sup>th</sup> percentile – 4 points
71.66%	50 <sup>th</sup> percentile – 3 points
70.59%	40 <sup>th</sup> percentile – 2 points
67.29%	30 <sup>th</sup> percentile – 1 point

Q9: Did the project significantly increase the number of consumers placed in permanent housing compared to the previous year, or does the project currently operate at 95% or above in placing consumers in permanent housing?

95% or above placement to PH	5 points
Increase compared to previous year:	
14.26%	90 <sup>th</sup> percentile – 4 points
5.00%	80 <sup>th</sup> percentile – 3 points
4.19%	70 <sup>th</sup> percentile – 2 points
3.38%	60 <sup>th</sup> percentile – 1 point

Q10: What percentage of consumers who departed the project into permanent housing in the previous year retained permanent housing at the 6-month follow-up?

81.54%	90 <sup>th</sup> percentile – 5 points
78.46%	80 <sup>th</sup> percentile – 4 points

76.54%	70 <sup>th</sup> percentile – 3 points
75.77%	60 <sup>th</sup> percentile – 2 points
75.00%	50 <sup>th</sup> percentile – 1 point

**PSH and Safe Haven**

Q11: What percentage of the total consumers served remained permanently housed either in the project, or in another permanent housing option?

100.00%	90 <sup>th</sup> percentile – 7 points
98.08%	80 <sup>th</sup> percentile – 6 points
96.77%	70 <sup>th</sup> percentile – 5 points
95.70%	60 <sup>th</sup> percentile – 4 points
94.12%	50 <sup>th</sup> percentile – 3 points
91.11%	40 <sup>th</sup> percentile – 2 points
87.50%	30 <sup>th</sup> percentile – 1 point

Q12: What percentage of the total consumers served remained for at least 12 months in your permanent housing project?

95% or above retained in PH	5 points
94.39%	90 <sup>th</sup> percentile – 4 points
92.16%	80 <sup>th</sup> percentile – 3 points
90.60%	70 <sup>th</sup> percentile – 2 points
84.62%	60 <sup>th</sup> percentile – 1 point

Q13: Of the consumer who left the project, what percentage of consumers went into permanent housing?

100.00%	90 <sup>th</sup> percentile – 5 points
90.91%	80 <sup>th</sup> percentile – 4 points
81.82%	70 <sup>th</sup> percentile – 3 points
70.00%	60 <sup>th</sup> percentile – 2 points
63.81%	50 <sup>th</sup> percentile – 1 point



## **All Projects**

Q17: What percentage of consumers who were served through the project had employment income?

38.82%	90th percentile – 4 points
28.10%	80th percentile – 3 points
20.00%	70th percentile – 2 points
15.96%	60th percentile – 1 point

Q18: What percentage of the consumers served in the project have non-cash benefits through mainstream resources?

100.00%	90th percentile – 5 points
97.60%	80th percentile – 4 points
94.79%	70th percentile – 3 points
92.86%	60th percentile – 2 points
89.86%	50th percentile – 1 point

Q19: What was the average increase or maintenance in the monthly cash benefits/income of those consumers who left?

\$ 580.88	90th percentile – 5 points
\$ 401.87	80th percentile – 4 points
\$ 298.96	70th percentile – 3 points
\$ 205.35	60th percentile – 2 points
\$ 138.89	50th percentile – 1 point