

The 2015 Evaluation Instrument Client Survey Questions

		Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree	Does Not Apply to Me
1.	The project is helping me make progress towards my goals.	1	2	3	4	5	N/A
2.	The staff I primarily work with is helping me make progress towards securing public benefits (e.g. SSI, TANF, CTA).	1	2	3	4	5	N/A
3.	I understand what is expected of me in order to remain in the project.	1	2	3	4	5	N/A
4.	I fully understand my rights in this project.	1	2	3	4	5	N/A
5.	If I have a problem with a staff member there is a fair and effective way to appeal or file a grievance.	1	2	3	4	5	N/A
6.	I feel safe in this project.	1	2	3	4	5	N/A
7.	I feel stable in this project.	1	2	3	4	5	N/A
8.	I am treated with dignity and respect and compassion.	1	2	3	4	5	N/A
9.	The information I share with staff is kept confidential and is only shared with other staff on an as needed basis.	1	2	3	4	5	N/A
10.	The project's facility where I receive services is clean and well maintained.	1	2	3	4	5	N/A
11.	What do you like best about the project?						

Turn over for additional questions

12.	How can the project improve?	
13.	Additional Comments	